



INTERNAL QUALITY AUDITING Standards & Best Practices for the Media Industry

























Introduction

This 3 days training is specially aimed at upgrading existing audit knowledge on ISO 9001 to ISAS BCP 9001 audit skills.

It targets internal auditors as well as external auditors willing to become ISAS BCP 9001 auditors.

If required, 2 additional days can be performed on audit basis (ISO 9001). They will take place before the ISAS BCP 9001 training.

At the end of the training, auditors meeting the requirements will receive a Certificate and an accreditation as ISAS BCP 9001:2010 Auditor











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- 1- Why Internal Quality Audits?
- 2- What is an Internal Quality Audit?
- 3- When are Quality Audits taking place?
- 4- Who are the actors?
- 5- Where are the Quality Audits organised?
- 6- How are the Quality Audits executed?







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Practical part

The objective of this practical session is to organize and perform internal audit in real conditions, i.e. to define a general thematic, find out the issues/ processes to tackle with, search and analyze the related management documents, identify the persons to audit, design the best adapted questions, go and interview the planed people, redact an audit report, underline and report the eventual non-conformities, corrective and preventive actions, and least but not least have a critical regard on the proper performed job as auditor.





